## 2.10 Home Delivery Service

The Chelmsford Library Board of Trustees recognizes that advanced age, illness, disability (and other serious barriers) may prevent someone from coming to the library in person, whether permanently or temporarily. For such patrons who live in Chelmsford, we offer a home delivery service.

Participants can ask that library staff select materials for them, based on their stated preferences, or make their own selections and items will be delivered by volunteers if available. Volunteers will be bound by the same code of ethics and safety procedures and guidelines as the Library staff.

Patrons interested in utilizing Home Delivery Service should contact the Head of Borrower Services via the library's main telephone number or email <a href="mailto:askus@chelmsfordlibrary.org">askus@chelmsfordlibrary.org</a>.

Approved, Board of Library Trustees, December 2015 Revised and re-adopted, Board of Library Trustees, November 2025